



Date: February 9th, 2020

To: Seagate Global Authorized Distributors

Authorized for Seagate Enterprise Products

Re: 20Q3 End of Life Notification for Seagate Exos X14 Models

Letter Name	20Q3 Seagate Exos X14 HDD EOL Notice
EOL Products	Exos X14 HDD
Letter Number	20Q32038EOL

Program Overview:

This letter outlines the End of Life (EOL) and Transition plans for the below product(s).

End of Life Information:

To ensure your Customer's product requirements are met, please note the End of Life (EOL) dates including Final Purchase Order date listed in the table below.

Product	Model Number	Capacity (GB)	Interface	EOL Notice	Final Purchase Order	Final Shipment
Exos X14 - SATA 512E/4kn 10TB	ST10000NM0478	10000	SATA 6Gb/s	2/9/20	3/27/20	6/26/20
Exos X14 - SAS 512E/4kn 10TB	ST10000NM0528	10000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn SED 10TB	ST10000NM0568	10000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn SED 10TB	ST10000NM0578	10000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn ISE 10TB	ST10000NM0588	10000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn ISE 10TB	ST10000NM0598	10000	SAS 12Gb/s			
Exos X14 - SAS 512E/4kn SED FIPS 10TB	ST10000NM0608	10000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn 12TB	ST12000NM0538	12000	SATA 6Gb/s			
Exos X14 - SATA 512E/4kn 12TB	ST12000NM0008	12000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn 12TB	ST12000NM0038	12000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn SED 12TB	ST12000NM0558	12000	SATA 6Gb/s			
Exos X14 - SATA 512E/4kn SED 12TB	ST12000NM0248	12000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn SED 12TB	ST12000NM0278	12000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn ISE 12TB	ST12000NM0128	12000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn ISE 12TB	ST12000NM0158	12000	SAS 12Gb/s			
Exos X14 - SAS 512E/4kn SED FIPS 12TB	ST12000NM0368	12000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0428	14000	SATA 6Gb/s			
Exos X14 - SATA 4kn 14TB	ST14000NM0448	14000	SATA 6Gb/s			

Product	Model Number	Capacity (GB)	Interface	EOL Notice	Final Purchase Order	Final Shipment
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0018	14000	SATA 6Gb/s	2/9/20	3/27/20	6/26/20
Exos X14 - SAS 512E/4kn 14TB	ST14000NM0048	14000	SAS 12Gb/s			
Exos X14 - SATA 4kn 14TB	ST14000NM0078	14000	SATA 6Gb/s			
Exos X14 - SAS 4kn 14TB	ST14000NM0108	14000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0398	14000	SATA 6Gb/s			
Exos X14 - SATA 512E/4kn SED 14TB	ST14000NM0458	14000	SATA 6Gb/s			
Exos X14 - SATA 512E/4kn SED 14TB	ST14000NM0258	14000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn SED 14TB	ST14000NM0288	14000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn ISE 14TB	ST14000NM0138	14000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn ISE 14TB	ST14000NM0168	14000	SAS 12Gb/s			
Exos X14 - SATA 512E/4kn ISE 14TB	ST14000NM0408	14000	SATA 6Gb/s			
Exos X14 - SAS 512E/4kn SED FIPS 14TB	ST14000NM0378	14000	SAS 12Gb/s			
Exos X14 - SAS 4kn 15TB	ST15000NM0008	15000	SAS 12Gb/s			

Product Transition Information:

We recommend Customers transition to the products listed in the table below.

EOL Product				Transition Product			
Product	Model Number	Capacity (GB)	Interface	Product	Model Number	Capacity (GB)	Interface
Exos X14 - SATA 512E/4kn 10TB	ST10000NM0478	10000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 10TB	ST10000NM001G	10000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn 10TB	ST10000NM0528	10000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn 10TB	ST10000NM002G	10000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn SED 10TB	ST10000NM0568	10000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn SED 10TB	ST10000NM003G	10000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn SED 10TB	ST10000NM0578	10000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED 10TB	ST10000NM004G	10000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn ISE 10TB	ST10000NM0588	10000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn ISE 10TB	ST10000NM005G	10000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn ISE 10TB	ST10000NM0598	10000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn ISE 10TB	ST10000NM011G	10000	SAS 12Gb/s
Exos X14 - SAS 512E/4kn SED FIPS 10TB	ST10000NM0608	10000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED FIPS 10TB	ST10000NM010G	10000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn 12TB	ST12000NM0538	12000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 12TB	ST12000NM000G	12000	SATA 6Gb/s
Exos X14 - SATA 512E/4kn 12TB	ST12000NM0008	12000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 12TB	ST12000NM001G	12000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn 12TB	ST12000NM0038	12000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn 12TB	ST12000NM002G	12000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn SED 12TB	ST12000NM0558	12000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn SED 12TB	ST12000NM003G	12000	SATA 6Gb/s
Exos X14 - SATA 512E/4kn SED 12TB	ST12000NM0248	12000	SATA 6Gb/s	Exos X16 - SATA 512E SED 12TB	ST12000NM003G	12000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn SED 12TB	ST12000NM0278	12000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED 12TB	ST12000NM004G	12000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn ISE 12TB	ST12000NM0128	12000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn ISE 12TB	ST12000NM005G	12000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn ISE 12TB	ST12000NM0158	12000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn ISE 12TB	ST12000NM009G	12000	SAS 12Gb/s
Exos X14 - SAS 512E/4kn SED FIPS 12TB	ST12000NM0368	12000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED FIPS 12TB	ST12000NM008G	12000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0428	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 14TB CMR	ST14000NM000G	14000	SATA 6Gb/s

EOL Product				Transition Product			
Product	Model Number	Capacity (GB)	Interface	Product	Model Number	Capacity (GB)	Interface
Exos X14 - SATA 4kn 14TB	ST14000NM0448	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 14TB CMR	ST14000NM000G	14000	SATA 6Gb/s
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0018	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 14TB	ST14000NM001G	14000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn 14TB	ST14000NM0048	14000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn 14TB	ST14000NM002G	14000	SAS 12Gb/s
Exos X14 - SATA 4kn 14TB	ST14000NM0078	14000	SATA 6Gb/s	Exos X16 - SATA 4kn 14TB	ST14000NM010G	14000	SATA 6Gb/s
Exos X14 - SAS 4kn 14TB	ST14000NM0108	14000	SAS 12Gb/s	Exos X16 - SAS 4kn 14TB	ST14000NM011G	14000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn 14TB	ST14000NM0398	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 14TB	ST14000NM000G	14000	SATA 6Gb/s
Exos X14 - SATA 512E/4kn SED 14TB	ST14000NM0458	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn SED 14TB	ST14000NM003G	14000	SATA 6Gb/s
Exos X14 - SATA 512E/4kn SED 14TB	ST14000NM0258	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn SED 14TB	ST14000NM003G	14000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn SED 14TB	ST14000NM0288	14000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED 14TB	ST14000NM004G	14000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn ISE 14TB	ST14000NM0138	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn ISE 14TB	ST14000NM005G	14000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn ISE 14TB	ST14000NM0168	14000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn ISE 14TB	ST14000NM013G	14000	SAS 12Gb/s
Exos X14 - SATA 512E/4kn ISE 14TB	ST14000NM0408	14000	SATA 6Gb/s	Exos X16 - SATA 512E/4kn 14TB	ST14000NM000G	14000	SATA 6Gb/s
Exos X14 - SAS 512E/4kn SED FIPS 14TB	ST14000NM0378	14000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn SED FIPS 14TB	ST14000NM012G	14000	SAS 12Gb/s
Exos X14 - SAS 4kn 15TB	ST15000NM0008	15000	SAS 12Gb/s	Exos X16 - SAS 512E/4kn 16TB	ST16000NM002G	16000	SAS 12Gb/s

To ensure timely fulfillment of your order, please work with your Seagate Account Manager and present your final product demand in the form of a non-cancelable, non-returnable (NCNR) purchase order no later than the Final Purchase Order date listed in the Product Transition Table.

Any concerns you may have regarding this production phase-out and new product introduction schedule should be forwarded to your Seagate Technology Account Manager as soon as possible.

Drives purchased from Seagate are subject to the tax, customs and export control laws and regulations of the United States and may not be sold, leased or otherwise transferred to restricted countries, or used by a restricted end user or an end user engaged in activities related to weapons of mass destruction. It is your responsibility to comply with and abide by those laws and regulations, and the customs and tax laws and regulations of the country for which the product is destined.

Thank you for your continued interest in the Seagate product lines. We look forward to working with you to ensure a smooth product transition.

If you have any questions regarding this Program, please contact your Seagate Representative.

Seagate Technology LLC
10200 South De Anza Blvd.
Cupertino, CA 95014